

CELL C PINNACLE BUSINESS DEALS TERMS AND CONDITIONS

1. The Pinnacle Business deals are only available to Port-in corporate customers. The customer must provide proof of porting in order to qualify for the Cash Buy out settlement.
2. These deals are only available to business customers.
3. All standard Pinnacle terms and conditions will apply.
4. All prices and usage rates advertised include VAT, unless otherwise stated.
5. The Pinnacle Business Deals are only available through the Business Sales channel.
6. The following Pinnacle Business Deals are available on Post-paid only.

	Pinnacle Unlimited	Pinnacle 1000	Pinnacle 600
Subscription	R 1 799	R 1 399	R 1 149
Device	iPhone 7 256GB, iPhone 7 256GB Plus, Samsung Galaxy 8, Samsung Galaxy 8+	iPhone 7 256GB, iPhone 7 256GB Plus, Samsung Galaxy 8, Samsung Galaxy 8+	iPhone 7 256GB, iPhone 7 256GB Plus, Samsung Galaxy 8, Samsung Galaxy 8+
Inclusive Value			
Minutes (min)	Unlimited (FUP 5000)	1000	600
SMS	Unlimited (FUP 4000)	1000	600
Data (MB)	20 GB	7 GB	4 GB
Cash Buy-out (up to)	R 10 000	R 7 000	R 5 000
Out-of-Bundle Rate			
Voice	R 1.50	R 1.50	R 1.50
SMS	R 0.15	R 0.15	R 0.15
Data	R 0.15	R 0.15	R 0.15

7. The deals include a standard Samsung or Apple handset.
8. The first month's inclusive benefits will be pro-rated depending on the date of activation of the package, thereafter the benefits will be credited monthly on the 1st of every calendar month.
9. The inclusive minutes may be used for calls to any local network in South Africa but cannot be used for International Calling and Roaming.
10. There is no carryover of any unused voice minutes, SMS's or data from month to month. Any unused value will be forfeited.
11. The existing International Calling and Roaming rates will apply. International Calling and Roaming will be charged as out of bundle usage and added to the customer's monthly invoice.

12. International SMS/MMS, Premium Rated SMS/MMS or any other Value Added Services subscription services or bundle purchases will be charged as out of bundle usage and added to the customer's monthly invoice.
13. Community Service Telephones, Low Cost Routing and WASPs/Premium Rated Services will be billed at applicable out of bundle rates.
14. Voice calls made using the Pinnacle packages are not restricted to qualifying numbers, which include all numbers that are serviced by National Mobile Operators and also including Telkom and Neotel fixed lines in South Africa, but excluding all Special Numbers.
15. Special Numbers that are chargeable calls will be charged as out of bundle usage at applicable Special Numbers rates.
16. Cell C will not be liable for charges incurred where the subscriber dials non-qualifying numbers.
17. Data consumption while roaming internationally will not deplete from the inclusive airtime value or any bundles purchased. Data roaming rates will apply and will be charged as out of bundle usage.
18. All out of bundle usage for Postpaid customers will be added to the customer's monthly invoice.
19. The Cash Buy-Out only applies to Pinnacle Unlimited, Pinnacle 1000, and Pinnacle 600 on a 24 month contract.

PACKAGE	Pinnacle 600	Pinnacle 1000	Pinnacle Unlimited
Cash Buy-Out	R 5 000.00	R 7 000.00	R 10 000.00

20. The Cash Buy-out is available to port in corporate customers .This includes customers who wish to move to Cell C from another network provider and keep their same number. All Cash Buy-out amounts will be determined at the sole discretion of Cell C, taking into consideration the maximum values per package as set out above.
21. The Cash Buy-out will only apply for 24 month contracts and deals.
22. The payments will only be made to the bank account used for the settlement of the account with Cell C.
23. The person to whom the account belongs to at the donor network must be the same subscriber applying for the lines at Cell C.
24. All required documentation (i.e. signed cashback form, proof of port, PO, proof of banking and latest invoice or cancellation quote) must be submitted within 30 days from porting and activation of the lines, otherwise the cashback payment will be forfeited.
25. Cell C has the right to withdraw the Cash Buy-out offer in its sole and absolute discretion, and will notify customers if it chooses to do so. Customers will not have a claim against Cell C in this event.
26. This promotional offer will be valid from the 1st of June 2017 to the 31st of August 2017.
27. All standard terms and conditions of Cell C and Cell C Service Provider apply.

CANCELLATION AND CLAW BACK

28. Cancellation of a customer's contract on one of the Pinnacle Business deals that was received through the Pinnacle Cash Buy-Out will not only include standard Cell C cancellation fees and penalties, but claw-back charges will also apply. Claw-back charges will include the depreciated value of the Cash Back offer, all device costs and any migration fees.

GENERAL

29. If a customer does not comply with these terms and conditions and/or the processes applicable, Cell C reserves the right to refuse the customer from taking up the Pinnacle Business Deals.
30. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to a customer and the amended version will be displayed in the same media as these terms and conditions. Cell C will notify the customer before Cell C amends or otherwise changes the terms and conditions. Customers hereby agree and understand that they will be bound by the amended terms and conditions.
31. Cell C and any of its agents, directors, affiliates, members or employees shall not be responsible in any way for claims, loss or damages (either direct, indirect, consequential or otherwise), arising from customers' use of any of the Pinnacle Business Deals and Cash Buy-out offer.