



INDIVIDUAL SUBSCRIBER

AGREEMENT NO:

Reg. No. 2001/008017/07

SALES FORCE ID:

VAT Reg: 4320194998

CONSULTANT NAME:

CUSTOMER INFORMATION

Identity or Passport no: Passport Expiry Date:

Date of birth: Country of issue:

Gender: Male Female Title: First Name: Last Name:

Language: Type of residence: Owner Living with Parents Tenant

Residential address

Start at residence

Date: Building no. & name:

Road no. & name:

Suburb: City:

Province: Country:

Postal code:

Postal address same as residential address:

Postal address

Postal code: City:

Suburb: Country:

Province:

Postal address:

Telephone (home): Cellphone:

Telephone (other): Email address:

EMPLOYMENT DETAILS

Employment Status: Telephone (work):

Employer Name: Position:

Job description:

Duration of Employment Years: Months: Monthly salary:

CUSTOMER ADDITIONAL INFORMATION

Relative Full Name: Relative contact no:

BANKING AND PAYMENT DETAILS (Authority for Debit Order)

Debit Order: 15th to 31st (please select a date excluding 29th): Bank Account Type: Current Savings Transmission

Start at bank: Bank Name:

Payment method: Direct debit Credit card Cash EFT

Account / Card holder's Name: Account Number:

Branch Name: Branch code: Credit Card type: Master Visa Amex Diners Club

Card Number: Expiry Date:

I agree and understand that by signing, I am authorising Cell C SP to deduct the payment of the total amount owing by me under this agreement, by means of payment method selected above:

Authorised Signatory Name: Signature: Date:

BILL FORMAT INFORMATION

Bill format: PDF dispatch e-Bill dispatch Postal dispatch No dispatch

Fax number: E-mail:

Cell C Service Provider Company (Pty) Ltd
Reg No. 2001/008017/07
VAT Reg. 4320194998
Customer Care Line: 084-135
custserv@cellc.co.za www.cellc.co.za

Initial:

**SUBSCRIPTION INFORMATION**

Service no.	Mobile No. / SIM card No.	Product Description	Price (R) excl. VAT	Price (R) incl. VAT	Start Date	Contract Period

EQUIPMENT DETAILS

No.	Equipment Description	IMEI / Serial No.	Mobile No.	Equipment Settlement value as at {value} (incl. VAT)	Period

NUMBER PORTING

Account number with the current Service Provider Service number:

Date to initiate port: (must be within 31 days of signing this form)

I confirm that I have requested that the MSISDN numbers listed above (the "Number/s") be ported to Cell C SP and furthermore acknowledge that I have been advised:

- To retrieve all voicemail messages and to transfer all my other data or information stored on the SIM card allocated to me by my current network operator and/or service provider as these cannot be transferred to Cell C SP when my Number/s are ported;
- That the services offered by Cell C SP may differ from those offered by my current network operator/service provider and accordingly that I may not have access to all of these services (including services offered by third parties) which I am currently using/accessing through my current network operator or service provider;
- That any credits and/or unused minutes which I have accumulated with my current network operator or service provider are not portable to Cell C SP and will be lost;
- That although Cell C SP will endeavour to port my Number/s on the date specified above, the actual porting date cannot be guaranteed, and Cell C SP will not be liable for any failure to carry out my port request on the date requested by me; and
- That I (or the account holder), may still be liable to my current network operator or service provider in respect of my existing contract with them.

DECLARATION FOR INDIVIDUAL SUBSCRIBER

1. I agree and understand that by signing this application form I am making an application for an Individual Subscriber Agreement with Cell C Service Provider Company Proprietary Limited ("Cell C SP") and Comm Equipment Company Proprietary Limited any of its subsidiaries, successors in title or assigns ("Equipment Supplier") (together, the "Service Suppliers") for services and equipment ("Subscriber Agreement"). I confirm that the Service Suppliers may credit vet me and/or this Application as and when required in accordance with the Service Suppliers' credit vetting rules and requirements.
2. I authorise Cell C SP to deduct the payment of the total amount owing by me in terms of this Subscriber Agreement on its own behalf and on behalf of the Equipment Supplier, by means of payment method selected above. I understand that any change to the payment method and/or the date of the payment shall be communicated to Cell C SP and I shall be bound by such changes.
3. I confirm that the above package details and subscription information are correct and are my own choice and that the package details will suit my needs. I confirm that I had the opportunity to consider all available packages. I am aware that I have to pay the applicable subscription fees, the fees for any value-added services, WASP services, third party applications, usage fees and all costs, charges and fees related to the Subscriber Agreement.
4. I confirm that, if requested, I was shown a sample of the equipment of the same make and model of my choice. I had the opportunity to speak to a salesperson about the functions and features of the equipment and confirm that these meet my specific needs. I confirm that I was given the opportunity to inspect the equipment, the accessories that come with the equipment and the SIM card. I understand that I will not be entitled to exchange or replace the equipment for a different make or model and confirm that the out-of-box failure policy has been explained to me.
5. By signing this application form in the space provided below, I confirm that the above details are correct, that I have read the application form and the terms and conditions of the Subscriber Agreement in its entirety and accept all confirmations, declarations and authorisations provided by me in this application form.
6. I further confirm that I had an opportunity to read the application form and the terms and conditions of the Subscriber Agreement, to ask questions and I understand what the application and the Subscriber Agreement means and the effect it has on my rights.
7. I confirm that the following items have been clearly explained to me and that I am aware and familiar with the terms and conditions relating to these items:
 - Using the 24/7 call centre
 - Store contact details
 - Your bill
 - Accessories
 - International roaming
 - Cell C network coverage
 - Migrations
 - Setting up MMS, GPRS and WAP
 - Cell C Device Insurance (NOTE: Customer to call and sign up in 30 days if required)
 - Debit order date and mandatory 1st debit order
 - OBF (within 7 days with proof of purchase), warranty (retain till slip) equipment repair and returns policy
 - Once-off connection fee, SIM card fee, management fee, administrative fee

Customer Name: Dealer Code:

Date:

Place: Signature: _____

Initial:



CONSENT TO CREDIT VET APPLICATION AND USE OF PERSONAL INFORMATION

1. I confirm that I am in the process of making an application for a new or upgrading or renewing an existing subscriber agreement.
2. By signing in the space provided below, I consent that Cell C Service Provider Company (Proprietary) Limited ("Cell C SP") and/or Comm Equipment Company Proprietary Limited any of its subsidiaries, successors in title or assigns ("Equipment Supplier") (together, the "Service Suppliers") may credit vet the Subscriber and/or this application as and when required in accordance with the Service Suppliers' credit vetting rules and requirements.
3. I further consent that, as and when necessary, the Service Suppliers may obtain, use store and/or disclose any personal information provided by me and/or obtained by the Service Suppliers during the credit vetting process:
 - 3.1. to credit grantors and/or credit bureau and/or banks and/or other financial institutions in order to ascertain information relating to the Subscriber's creditworthiness and for fraud prevention purposes; and
 - 3.2. for the purposes of the Service Suppliers informing or sending information to the Subscriber about any new services or products offered by the Service Suppliers and/or by any of the Service Supplier's agents and/or consultants and/or trade partners.
4. I further consent that to the extent that I have signed any prior consent forms and/or agreements consenting to Cell C SP's crediting vetting of the Subscriber and/or this application, such consent shall be deemed to apply to any credit vetting undertaken by the Equipment Supplier.

PLEASE TICK THIS BOX TO CONFIRM THAT YOU DO NOT WANT TO RECEIVE DIRECT MARKETING ELECTRONIC COMMUNICATIONS FROM THE CELL C GROUP.

Cell C takes your privacy seriously and is committed to ensuring that your privacy is protected. Read more about our privacy practices and the processing of your personal information in our privacy policy found on its website at www.cellc.co.za.

Date:

Y	Y	Y	Y	M	M	D	D
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Date:

H	H	M	M
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Full Name: _____

Signature: _____

Initial:

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