

Dual Benefit Billing Terms and Conditions

1. It is important that you (either the Employer or the Employee as applicable) understand and agree to these terms and conditions as well as the terms and conditions set out in either the Individual Subscriber Agreement or the Corporate Subscriber Agreement (as applicable), in order to make use of the Cell C Dual Benefit Billing product (“DBB”).
2. All standard Terms and Conditions of Cell C and Cell C Service Provider (“Cell C”) apply to DBB.
3. All prices and usage rates advertised include VAT, unless otherwise stated.
4. Standard RICA rules and processes apply.
5. In these terms and conditions “Employer” refers to the corporate subscriber who signs a Corporate Subscriber Agreement and the Employer portion of the DBB Authorisation Form (“DBB Authorisation Form”) with Cell C.
6. In these terms and conditions “Employee” refers to the individual subscriber employed by the Employer referred to above who signs an Individual Subscriber Agreement and the Employee portion of the DBB Authorisation Form with Cell C.
7. These terms and conditions apply to both the Employer and the Employee, as applicable.
8. The Employer is required to enter into a Corporate Subscriber Agreement with Cell C in terms of which a SIM card and cellular services will be supplied to the Employee, subject to Cell C’s credit vetting policies and rules. The Employer is further required to sign the DBB Authorisation Form which will set out the amounts payable by the Employer.
9. The Employer will be liable to pay to Cell C the monthly amount specified by the Employer in the DBB Authorisation Form (“the sponsored amount”).
10. The Employee is required to enter into an Individual Subscriber Agreement with Cell C, subject to Cell C’s credit vetting policies and rules. The Employee will be liable to Cell C and will take full responsibility in terms of the Individual Subscriber Agreement. The Employee is further required to sign the DBB Authorisation Form.
11. In the event that the Employee does not meet Cell C’s credit vetting criteria, the Employer shall take full responsibility for all charges incurred on the Employee’s line and SIM card provided to the Employee.
12. Should the usage charges in any one month in respect of the SIM card used by the Employee exceed the sponsored amount, the Employee will be liable to pay the amount by which the sponsored amount is exceeded (“the excess amount”). The excess amount shall be paid by direct order and no cash shall be accepted.
13. The sponsored amount shall be paid by Direct Debit and no cash payments shall be accepted.
14. Non-payment of the sponsored amount or the excess amount shall result in the Employee’s line and services being suspended, pending payment. .
15. The Employee shall be required to select a Cell C package which is equal to or greater than the sponsored amount.
16. Migrations, upgrades and renewals will be handled as per current rules for an individual subscriber.
17. Should the Employee’s employment with the Employer be terminated for any reason whatsoever the terms and conditions of the Individual Subscriber Agreement completed by the Employee will continue to apply to the Employee.
18. Current cancellation rules will apply as per usual.

General

19. Cell C may amend, modify or otherwise change these terms and conditions and the terms and conditions in the DBB Authorisation Form in its sole and absolute discretion, on notice to you, and the amended version will be displayed in the same media as these terms and conditions. By continuing to use DBB, you agree and understand that you will be bound by the amended terms and conditions.

20. Cell C and any of its agents, directors, affiliates, members or employees shall not be responsible in any way for claims, loss or damages (either direct, indirect, consequential or otherwise), arising from customers' use of DBB.
21. Cell C has the right to withdraw DBB in its sole discretion and absolute discretion and will notify customers if it chooses to do so. Customers will not have a claim against Cell C in this event.