

## Terms and Conditions of the Cell C Connect4Free Daily Bundle

1. It is important that you understand and agree to these terms and conditions in order for you to participate in the Connect4Free service (the “Service”)
2. All standard Terms and Conditions of Cell C Limited and Cell C Service Provider Company Proprietary Limited apply to the Service.
3. All prices and usage rates advertised are inclusive of VAT, unless otherwise stated.
4. Standard RICA rules and processes apply. These can be found at <https://www.cellc.co.za/cellc/static-content/PDF/RICA.pdf>
5. The Service is exclusively available to all Cell C prepaid customers, both new activations and existing customers subject to them meeting the qualifying criteria outlined below.
6. Existing Cell C customers must have made a recharge, purchased a bundle or done any billable activity in the previous calendar month in order to be eligible for the Service.
7. Existing Cell C customers who have not qualified as per point 6 above will become eligible the day after performing a recharge, purchasing a bundle or doing any billable activity.
8. New Cell C customers will be able to use the Service in the calendar month in which they have been activated after which the rule as per point 6 will apply.
9. The Service will be accessible through the following Platforms:
  - a. [\\*147#](#) USSD Menu;
  - b. Cell C Mobile APP; and
  - c. Cell C website.
10. Through the Service all qualifying customers will be able to receive one (1) bundle per calendar day.
11. The bundle is activated immediately once a qualifying customer has requested via the channels listed in clause 9 above.
12. The bundle is valid from the time of activation until 23:59:59 on the same calendar day.
13. Once requested and activated a bundle cannot be cancelled.
14. The bundle is offered at zero-cost to the customer and will not be charged for.
15. The bundle offers customers 250kb of data.
16. The data that is allocated can be used for any Internet usage.
17. The data can be used for local use on the Cell C network only and is not for use / usable when roaming internationally.
18. Once fully depleted any further Internet use will be depleted from any active data bundle OR charged for at the applicable rate of the tariff plan applicable to the customer.
19. The inclusive bundle data cannot be transferred or converted to airtime.
20. The bundle cannot be gifted to another Cell C customer and can only be accessed and used by the qualifying customer.
21. Any remaining data at the time of expiry will be forfeited and cannot be rolled over.
22. The bundle will deplete based on the expiry time and date of bundles loaded on the customers line. The bundle with the earliest expiry time and date will deplete first. This means a paid for bundle may be depleted before the Connect4Free bundle.
23. Customers whose line is temporarily deactivated will not be able to access the Service until their line is restored to active status.

24. Usage of the Service does not qualify as activity and will not qualify the customer for accessing the Service in the following month. The customer must recharge, purchase a bundle or perform a billable activity to in order to qualify.
25. Customer migrating to another prepaid tariff plan will have their bundle carried over as long as the bundle is still within its validity period and has a positive balance remaining.
26. Customers migrating to TopUp or Postpaid contracts will forfeit any balance and future access to the Service.

## **General**

1. Cell C reserves the right to verify, by whatever means necessary, your eligibility to participate in this Service.
2. Cell C has the right to withdraw and/or amend this Service at any stage, in its absolute and sole discretion.
3. It is important that you understand that all participants/users of the Service indemnify Cell C and its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss and/or damages, either direct, indirect, consequential or otherwise, arising from its participation in this Service.
4. Cell C may amend, modify and/or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By participating or continuing to participate in this Service, you agree and understand that you will be bound by the amended terms and conditions.