

Cell C Socializa promotional bundles Terms and Conditions:

1. It is important that you understand and agree to these terms and conditions in order for customers to participate in the **Socializa promotional bundles** (the “**Promotion**”).
2. All standard Terms and Conditions of Cell C Limited and Cell C Service Provider Company Proprietary Limited apply to the Promotion.
3. Socializa promotional offer will be available from 10th October 2022.
4. Socializa promotional offer are available for personal use only and the on-sell of Socializa bundles is strictly prohibited.
5. Cell C reserves the right to suspend the service if, at Cell C’s sole discretion any abuse or misuse of the service is identified. This means that if Cell C suspects that Socializa promotional offer are being on-sold by you, Cell C reserves its right to immediately suspend the service to you.
6. Where required Customers need to sign up and accept the terms and conditions for each platform, this will constitute an agreement between the customer and the platform provider.

Availability

1. The Socializa bundles Promotion Offer offers data that can be used exclusively to access specific social media and / or streaming and / or educational media platforms.
2. Facebook promotional offers are unique to a Facebook social media platform only.
3. Instagram promotional offers are unique to Instagram social media platform only.
4. YouTube promotional offers are unique to YouTube social media platform only.
5. TikTok promotional offers are unique to TikTok social media platform only.
6. Customers need to sign up with the various platforms in their own right and agree to the terms and conditions for each platform, which will constitute an agreement between the customer and the platform provider.
7. The Socializa bundles Promotion Offer will be available to all new and existing Cell C Prepaid, and Hybrid customers.
8. The Socializa bundles Promotion Offer will be available for purchase exclusively through the following recharge channel.
 - a. USSD
 - b. App
 - c. Portal
 - d. Virtual Vouchers
 - e. Pin Less Vouchers
 - f. Facebook Channel
 - g. WhatsApp Recharge Channel
 - h. CRM

Activation

1. The inclusive data on a Socializa bundle will be available immediately after successful purchase.
2. Socializa bundles Promotion Offer are available as once-off and recurring bundles (on 30-day validity bundles only).
3. Customers can purchase multiple recurring bundles but not of the same value and for the same platform (i.e. customers cannot have two recurring instances of the exact same bundle).
4. Customers can purchase multiple bundles at the same time, there is no limit to the number of bundles that can be purchased.
5. Prepaid and TopUp Recurring Socializa bundles Promotion Offer;
 - a. Work on a 30-day cycle. The first allocation of inclusive data is done on successful purchase and the following allocation will be done 30 (thirty) days post the 1st allocation.

- b. Will not be pro-rated in the first month and the full inclusive value and fee will apply.
 - c. Will continue until the recurring order is cancelled by the customer or the payment fails. Where the payment fails the recurring order is stopped and the customer is sent a notification. The customer will need to opt-in for the recurring bundle again
6. Customers can cancel a recurring bundle by contacting Cell C Customer Care on 135 (free from their Cell C number).

Payment Method

1. Prepaid and Hybrid customers can only pay for Socializa bundles Promotion Offer from their available airtime balance OR by card payment on the Cell C App and portal.

Usage

1. During the validity period, the inclusive Data offered on Socializa bundles Promotion Offer can be used to access the specific social media and / or streaming media and / or educational or work related platforms.
2. Socialize bundles Promotion Offer will be available for the above-mentioned social media and / or streaming media platforms listed on the availability section.
3. All standard usage on an applicable platform will deplete from the applicable bundle.
4. Please note that using Instagram live will not deplete from the Instagram bundle, as further outlined in Usage outside the Socializa platform apps and websites and usage when a Socializa bundle has been depleted will be depleted from any other available data bundle OR will be billed for as usage as per the tariff plan the customer is on.
5. Using Instagram live will not deplete from the Instagram bundle and will deplete from any available data bundle or will incur additional data charges as per the customer's tariff plan.
6. Usage can be through the mobile applications and / or web browser of the applicable social media or streaming media platform.
7. The inclusive Socializa data is exclusively for use within South Africa. International roaming usage will not deplete from a Socializa bundle and usage will be charged for as per the roaming rate of the country and network.
8. The inclusive data cannot be converted into Rand value.

Validity and Expiry

1. 1-Day Socializa bundles Promotion Offer are valid from the time of activation until 23h59:59 of the same day.
2. 7-Day Socializa bundles Promotion Offer are valid from the time of activation until the 23h59:59 on the 7th day.
3. 30-Day Socializa bundles Promotion Offer are valid from the time of activation until the 23h59:59 on the 30th day.
4. Validity cannot be extended and any unused value is forfeited at the time of expiry.
5. Customers will need to have a positive airtime balance or a data bundle to trigger the usage of Socializa bundle data.
6. PLEASE NOTE THAT UNUSED DATA WILL NOT BE CARRIED OVER TO THE NEXT OR SUBSEQUENT MONTHS OR PERIODS. THIS MEANS THAT UNUSED DATA WILL BE FORFEITED.

Depletion

1. Where a customer has Socializa bundles Promotion Offer and any use data bundles available – including Nite data - any applicable usage on the respective social media and / or streaming media platform will first deplete from the applicable Socializa bundle.
2. Where multiple Socializa bundles Promotion Offer are available, the bundle with the earliest expiry will be depleted first.
3. Depletion notification messages will be sent to the customer at 50%, 80% and 100% usage.
4. Cell C reserves the right to verify, by whatever means necessary, your eligibility to participate in this Promotion.
5. Cell C has the right to withdraw this Promotion at any stage, in its absolute and sole discretion.
6. It is important that you understand that all participants in the Promotion indemnify Cell C and its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss and/or damages, either direct, indirect, consequential or otherwise, arising from its participation in this Promotion.
7. Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion on notice to you and the amended version will be displayed in the same media as these terms and conditions. By participating or continuing to participate in this Promotion, you agree and understand that you will be bound by the amended terms and conditions, which will be interpreted by Cell C and Cell C's decision regarding any issue with the Promotion, will be final and binding and no correspondence will be entered into.