



Cell C Home Connecta Fibre Metrofibre Black Friday Promotion

Last Update: November 2023

1. It is important that you understand and agree to these Terms and Conditions in order to participate in the Cell C Home Connecta Fibre Metrofibre Promotion (the “Promotion”).
2. All standard Terms and Conditions of Cell C Limited and Cell C Service Provider Company Proprietary Limited (together, “Cell C”) apply which terms and conditions can be found at <https://www.cellc.co.za/cellc/terms-conditions>.
3. The Promotion will run from 24 November 2023 (“Promotion Commencement Date”) to 1 December 2023 (“Promotion End Date”). Cell C reserves the right to amend or withdraw the Promotion in its sole and absolute discretion.
4. All Cell C Fibre Month-to-Month Standard Terms and Conditions apply, which terms and conditions can be found at <https://www.cellc.co.za/cellc/fibre>
5. The Promotion applies to new and existing customers that sign up for a new service or upgrade their existing package. Existing customers cannot downgrade from a higher package to benefit from the promotion.
6. Existing customers will only be eligible for the promotional package if their current monthly pricing is equal to or lower than the promotional pricing.
7. Customers participating in the Promotion shall pay a Promotional Rate for their package for the first 12 calendar months, which Promotional Rate can be found in the table under section 13 below. For the avoidance of doubt, customers will pay the promotional rate from activation month (which will count as month 1), until month 13.
8. From the 13th month of service, the customer’s billing shall be amended to the Standard Rate for the customers’ respective package.
9. The promotion cannot be claimed in conjunction with other promotions.
10. In the case where the customer is activated during the month, the customer will be charged the full promotional rate, which Standard Rate can be found in the table under section 13 below.
11. Should the customer breach these terms and conditions and / or those set out in the Cell C Fibre Month-to-Month Standard Terms and Conditions, Cell C reserves the right to revoke the Promotion benefits from such customer.
12. The customer’s billing shall remain at the promotional rate for the first 12 calendar months, unless the customer terminates, migrates, upgrades, or downgrades the respective fibre service with Cell C within the first 12 months, at which time the customer shall no longer be eligible for the Promotion and the benefits outlined in these terms and conditions.
13. The Promotion shall only be applicable to customers signing up on one of the following packages. Any Fibre Network Operator and Package Name combination not listed below shall not qualify for the Promotion.

Fibre Network Operator	Package Name	Promotional Rate (incl. VAT) First 12 calendar months	Standard Rate (incl. VAT) From month 13 onwards
Metrofibre	Cell C Fibre Metrofibre 250Mbps/250Mbps	R769.00	R889.00